

# ALTRONICS Inc Contingency Renewal Form

Please fill out this form completely and send it with your unit. If payment is not provided for, the unit WILL be returned UPS COD.

Ship your unit to:  
**ALTRONICS INC**  
**1411 S. Roselle Rd**  
**Schaumburg, IL 60193**  
**Attn: Tech Dept**

The contingency renewal program allows registered users who are no longer eligible, due to the date of purchase of their product is past the eligibility period, to renew their contingency eligibility for 2 additional years. Must be renewed within 12 months after original eligibility period expiration and within 30 days of subsequent renewal periods. Products will be updated and calibrated to latest specifications for their model. Contingency eligibility period will begin the date updated product is returned to user.

### Return shipping address

Name \_\_\_\_\_  
 Company \_\_\_\_\_  
 Address \_\_\_\_\_  
 City \_\_\_\_\_ ST \_\_\_\_\_ ZIP \_\_\_\_\_  
 Phone \_\_\_\_\_  
 Email \_\_\_\_\_

Please indicate your payment and shipping options in the space provide below.

- Credit Card** (fill out Credit Card section) The return shipping address and the billing address of card must be the same
  - Check** (Enclose check, made out to **Altronics Inc**, with this form)
  - Money order** (Enclose Money order with this form)
  - UPS COD** (add \$11.00 COD service charge)
- If payment is not enclosed or Credit Card can not be processed, the unit will be returned COD.**

### RENEWAL Rate

Model	Rate
<b>PerformAIRE and PerformAIRE Eclipse</b>	<b>\$149.99</b>
<b>PerformAIRE Paging (PWC or PAPC-PG)</b> <i>Send in console, pager, and fan sensor housing off of post.</i>	<b>\$199.99</b>
<b>Any system manufactured before 2008</b> <small>Systems built before 2008 may not be repairable, Non-repairable systems are not eligible for contingency renewal.</small>	<b>\$399</b>

To pay by **Credit Card**, complete this section:

MC \_\_\_ Visa \_\_\_ Amex \_\_\_ Discover \_\_\_

CC # \_\_\_\_\_

Exp. Date \_\_\_\_\_ Signature \_\_\_\_\_  
**Last 3 digits on back by signature (Amex on front) \_\_\_\_\_**  
 Please verify this information. If the card cannot be processed the unit will be returned COD. No phone calls will be made.

**To calculate your total, complete this section:**

Enter the amount quoted for service

Enter Approx. Shipping charge here.

If you selected to pay by UPS COD enter the \$11.00 service charge here.

Add the 3 amounts. This is your Total.

**If paying by COD please note: UPS does not accept CASH.** You must pay for your repair by Check or Money Order when UPS delivers. UPS deliveries that are refused by you and returned to us "**for any reason**" will be held until full payment is received. Re-shipment will be made only after full payment is received including the additional shipping charges.

Check this box if you want shipment delivered without a signature request. By Checking this "no signature" box you assume all responsibility for all lost or stolen shipments.

### Return Shipping Options:

Your unit will be returned to you via UPS

- UPS Ground** (add \$25.50)
- UPS Orange** (3 day delivery add \$43.00)
- UPS Blue** (2 day delivery add \$59.00)
- UPS Red** (1 day delivery add \$109.00)
- US MAIL** (Typically less expensive for international)

Make your selections and add the cost to your quote.  
 (The above shipping charges are **approximate** and for inside the continental US only and based on a 3lb \$400 insured value)

- Repairs will be returned as quickly as possible via UPS Ground COD unless you have provided proper payment for the repair and shipping charges.
- The service charge listed is based on the assumption that the unit has not been physically damaged. You will be notified before work is completed if there is any additional amount needed to repair unit.
- Altronics will not attempt any phone calls to you.
- Please don't call to check status on your unit.
- Email [Tech@AltronicsInc.com](mailto:Tech@AltronicsInc.com) to check status.
- Remember to pack the unit to protect it on its way to us. Insure it for its replacement cost. We are not responsible for lost or damaged property in transit to us.